



Registration Form - Online Corporate Payment for SEC i-Register

Please read this Enrollment carefully and fill up the form completely to ensure accuracy of your on-line transactions.

This document shall be deemed valid and enforceable upon submission to UnionBank for activation. Indicate N/A for items which do not apply. Any erasures herein will render the form invalid.

Customer Information

COMPANY NAME

CONTACT PERSON

POSITION

COMPANY ADDRESS

E-MAIL ADDRESS

PHONE NOS.

FAX NO.(s)

UNIONBANK ACCOUNT NUMBER

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Access Parameters of Users (For further explanation, please read Section II at the back of this form.)

Users	Email Address	TRANSACTION AMOUNT LIMIT	Payment Type (optional)	ACCESS IDs (To be filled up by UBP)
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	
			<input type="checkbox"/> Reservation <input type="checkbox"/> Registration	

User access codes/IDs will be given upon activation. The codes will authorize the Bank to accept instructions from anyone who will have access to these codes. It is your responsibility to safeguard access to the user codes. Your internet access codes will be sent to you via e-mail while your PIN will be delivered by our Business Managers to ensure strict security measures. Please read the Terms and Conditions at the back.

Your signature herein below indicates that you have read, understood, and agreed to be bound by this entire Agreement, the terms and conditions of UnionBank's Online Corporate Payment/Agreement Form

CUSTOMER

UNIONBANK

SIGNATURE

SIGNATURE

PRINTED NAME

PRINTED NAME

TITLE/POSITION

DATE

TITLE/POSITION

DATE

If you are non-UnionBank depositor, open an account now and enjoy the convenience of UnionBank's e-payment facility.

UnionBank's account opening requirements are the following: Certified True Copy of Articles of Incorporation, Certified True Copy of By-Laws, Notarized Board Resolution, Notarized Secretary's Certificate of Incumbent Officers, Corporate Account Customer Information Record, Account Opening Terms and Conditions, and Signature Cards.

FOR UNIONBANK USE ONLY

☐ EXISTING CLIENT
☒ NEW CLIENT

ACCOUNT VERIFIED BY

TITLE/POSITION

BRANCH

BUSINESS ID

Signature over Printed Name

**UNIONBANK Online Corporate Payment Agreement
Terms & Conditions**

This Online Corporate Payment Agreement for accessing your accounts via UNIONBANK Corporate Payment Gateway explains the terms and conditions governing online services. The terms "we", "us", "our", "Bank" and "Services" refer to UNIONBANK Online Corporate Payment Gateway. "You", "Your" and "Client" refers to each signer on an account.

I. TRANSACTING USING YOUR BANK ACCOUNTS

To transact through UNIONBANK Corporate Payment Gateway, you must have an eligible Bank account and an access ID.

II. DEFINITION OF ACCESS PARAMETERS

- A. USER - shall refer to the person authorized to transact online payments on behalf of the enrolled Company
- B. MERCHANT - shall refer to the authorized supplier or seller of goods and services that will be paid by the Company
- C. TRANSACTION AMOUNT LIMIT - shall refer to the authorized amount limit which can be paid by the specific user on a single transaction basis. The transaction amount limit may vary depending on the policies of the Company per authorized user. You may choose to indicate "NONE" to mean that the authorized user does not have any amount limits in effecting a payment to a merchant.
- D. PAYMENT TYPE - If no payment type is indicated, it means that the user is allowed to pay for any transaction or reference code.

III. TERMS AND CONDITIONS

- A. ACCESS ID. Each Online Corporate Payment Enrollment Form can consist of single or several enrollees.
Business Enrollees: The primary enrollee is the signatory or owner of the account. Access IDs will be assigned to each of the authorized representatives. Each access ID is dependent on the parameters defined in the enrollment form.
- B. ONLINE PASSWORD. An online password will be assigned to each access ID that will allow access to the specified Bank account online depending on the parameters defined in the enrollment form. We are to act on instructions received under your access ID. For security purposes, it is recommended that you memorize this online password and do not write it down.
- C. FEES. We reserve the right to charge or change fees on the services rendered by the Bank and in our business judgment, to waive, reduce, or reverse charges and fees as may be warranted.
- D. NEW SERVICES AND CHANGES. The bank may, from time to time, introduce new or changes in its Services.
- E. YOUR REPRESENTATION AND WARRANTY. It is absolutely necessary that you take adequate security and precautionary measures to ensure at all times that the Services herein rendered by the Bank shall be furnished and disclosed only to your duly authorized representative. In the event that the information falls in the hands of unauthorized persons for any reason whatsoever, including but not limited to wiretapping of communication lines or erroneous connection by telecommunication switches, or errors in transmitted information due to faulty lines, and any and all forms of high technology surveillance or fraud, you unconditionally and irrevocably agree and undertake to keep the Bank free and harmless at all times from any and all liability, costs, damages, losses and causes of action arising from or in any way connected with the Services, including but not limited to, the effect of the provisions of Republic Act No. 1405 (Law on Secrecy of Bank Deposits), as amended; applicable provisions of the General Banking Act and pertinent laws prohibiting disclosure of information concerning your transaction or deposits with banks, and any and all pertinent laws or regulations related thereto or the subject matter herein. Further, you unconditionally and irrevocably agree to be liable for all transactions consummated from your account provided that the parameters defined in the enrollment form are followed. This agreement also serves as your blanket authorization to the Bank to effect the debit from your account for all transactions consummated provided that the parameters defined in the enrollment form are followed.
- F. OUR LIABILITY. UnionBank shall not be liable for any loss or damage of any nature in connection with the implementation of online transactions in the following instances:
 - 1. Disruption, failure or delay relating to or in connection with the Services which are due to circumstances beyond the control of the Bank, unforeseen events, fortuitous events such as but not limited to prolonged power outages, breakdown in computers and communication facilities, typhoons, floods, public disturbances and calamities and other similar or related cases;
 - 2. Loss or damage suffered by the Client arising out of any fraudulent access or utilization of the Services due to theft or unauthorized disclosure of access ID's, passwords or violation of other security measures used for the Online System with or without the participation of the clients;
 - 3. Inaccurate, incomplete or delayed information is received by the Client due to disruption or failure of any communication facilities used for the System;
 - 4. Any indirect, incidental or consequential loss, loss of profit or damage suffered by the Client by reason of its use or failure or inability to use the Services provided under this Agreement and other applicable terms and conditions covering our e-mail, telephone banking and ATM services.
- G. OTHERS. Should the Bank become involved in any litigation which may have relation with this Agreement, or with any of the rights, powers and remedies hereunder, all fees and expenses incurred by the BANK in such a litigation, including a reasonable amount for the attorney's fees which amount is hereby agreed to be at the rate of 10% of the sum sought or P10,000.00, whichever is higher, shall be borne by the Client.
This Agreement shall be governed by and construed in accordance with the laws of the Philippines. It shall be understood that access to and use of the System shall be subject to applicable requirements and procedures of government telecommunications or other regulatory authorities and those prescribed by law.
The venue of all legal actions or proceedings arising out of or in connection with this Contract shall be brought in the proper courts of Makati City.

IV. QUESTIONS OR ERROR CORRECTION ON ONLINE BANKING TRANSACTIONS

In case of questions or errors about the Services, you may do any of the following:

- A. Send an email to our Call Center at callctr@unionbankph.com.
- B. Call our Call Center Hotline @ 84186 (Metro Manila), 254-7524 (Metro Cebu), 222-2500 (Metro Davao). Or call our domestic toll-free number, 1-800-1888-2277. Our universal toll free number is +800-8277-2273. They are available 24 hours a day, 7 days a week.
- C. Write to Customer Service Dept., UnionBank of the Philippines, 9th floor Peak Tower, Alfaro Street, Makati City.
- D. We must hear from you not later than sixty (60) days after you made a transaction on which the problem or error appeared. If you notify us verbally, we may require that you send us your complaint or question in writing within 24 hours.

In relating your complaint, please:

- A. Tell us your name and the access ID;
- B. Describe the nature of the error or transaction and explain why you believe it is an error;
- C. For a bill payment, tell us the account number used to pay the bill, date the payment was made, payment amount, and confirmation number for the payment in question.

We will communicate to you via e-mail the results of our investigation immediately, and we will correct any error promptly. For bills payment, we will coordinate with the proper institution.

V. PROTECTING YOUR ACCOUNT

Your role is extremely important in the prevention of any wrongful use of your account. The password that is used to access our Services should be kept confidential. If you believe that your access ID has been wrongfully used or your online password may have been lost, stolen, compromised or that someone has used it without your permission, call our Call Center immediately.